

# Packing Guide

## Avoid damaged goods and customer returns

To make sure our customers receive their orders without any damages, products need to be protected from damage during transit and delivery. To help you design an e-commerce proof packaging that will pass the 1-meter-drop test, we are happy to share our best tips and guidelines.

Our suppliers must consider the following scenarios when designing packaging; your products must be able to survive:

- Getting dropped
- Vibration of conveyor belts and trucks
- Compression on all sides

Check how to pack your: 



Lamp



Table



Cabinet



Waste bin



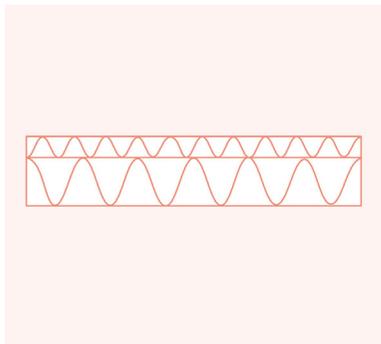
Pan



Chair

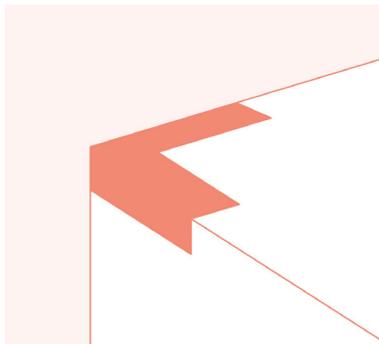


Fragile items

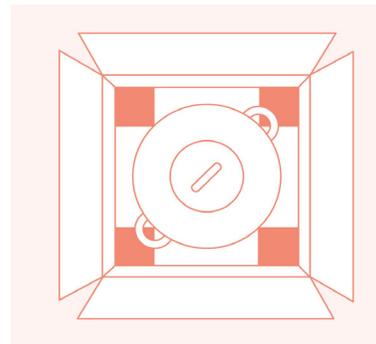


**Use a strong cardboard box, made from multiple layers**

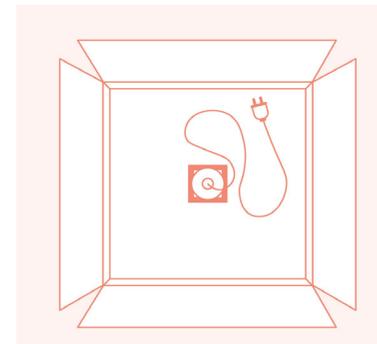
We recommend BE-KT44, puncture 5,8 J, bursting strength 1120 kPa, grammage 580 g/m2



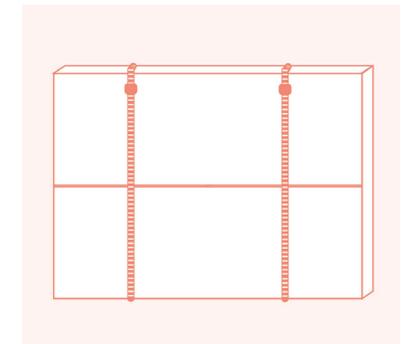
**Enhance the corners and fixate the products in the middle of the box**



**Use material to prevent movement in the box**



**Protect parts separately and cover all the sharp or fragile pieces of the item**

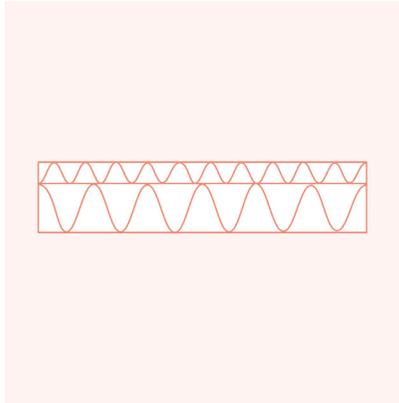


**Make sure our customers can reuse the closure without damaging the packaging**

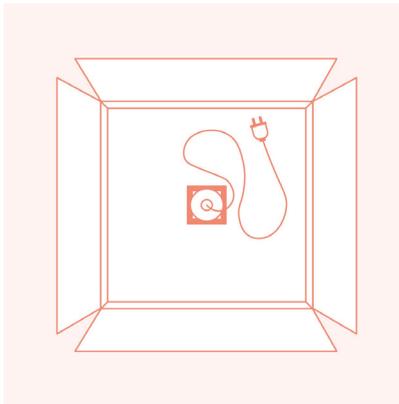
### Need help?

Reach out to your local packaging supplier or use the expertise of our trusted partner Smurfit Kappa via [www.smurfitkappa.com](http://www.smurfitkappa.com). They will be able to provide standard boxes or filling materials or custom made solutions.

## How to pack a lamp?



**Use thick cardboard, especially for lampshades**

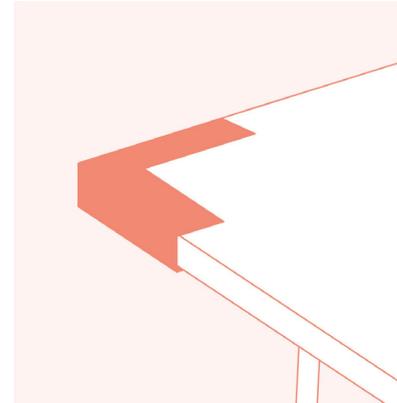


**Protect each part separately (custom solutions might be needed)**

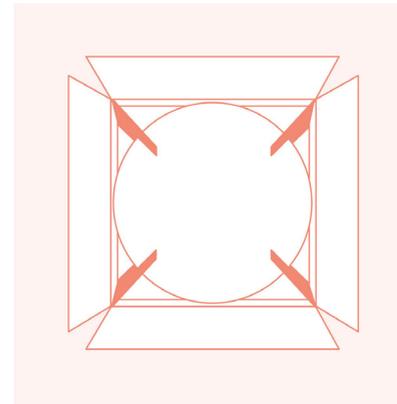


**Keep the product away from the sides of the box**

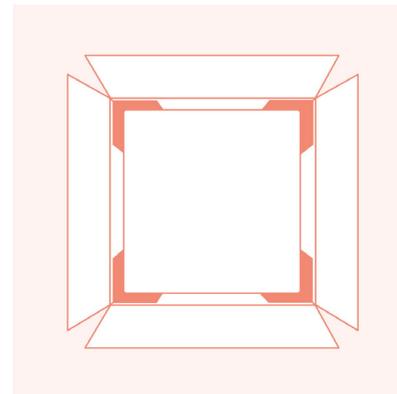
## How to pack a table?



**Protect the corners and edges of the table**

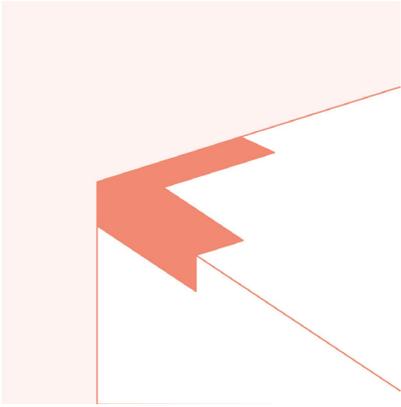


**Use a strong box with handles or reinforce the corners (especially with a round table)**

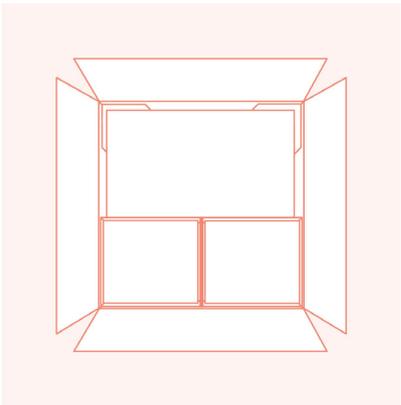


**Keep the table or parts away from the sides of the box**

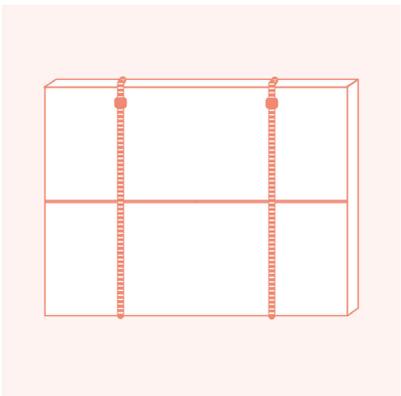
## How to pack a cabinet?



**Protect the corners of the cabinet**

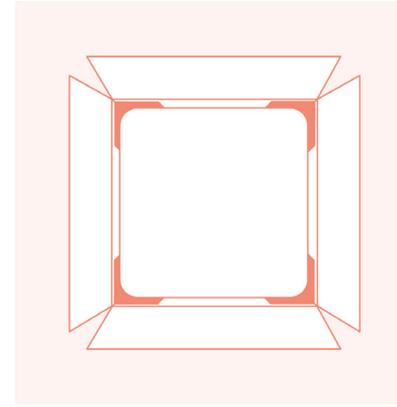


**Make sure the parts are packed separately and cannot move in the box**

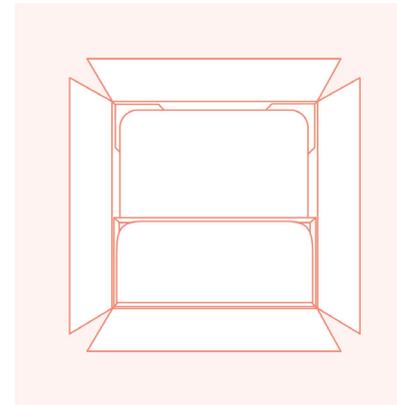


**Use a telescope box or straps so our customers can reuse the closure**

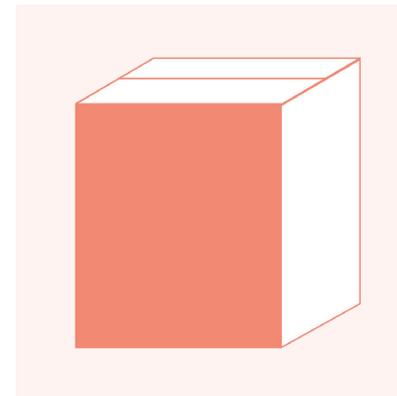
## How to pack a waste bin?



**Use a strong box or reinforce the corners**

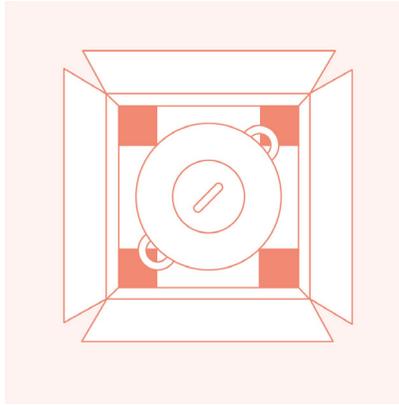


**Make sure the parts are packed separately and cannot move in the box**

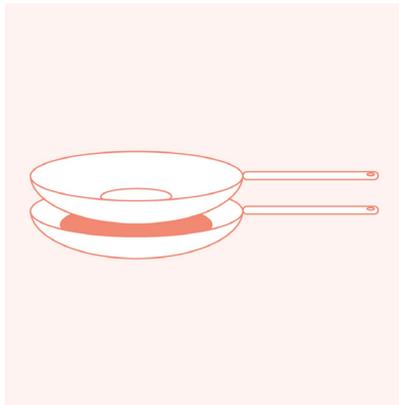


**Protect the bin over the full height of the product to prevent dents**

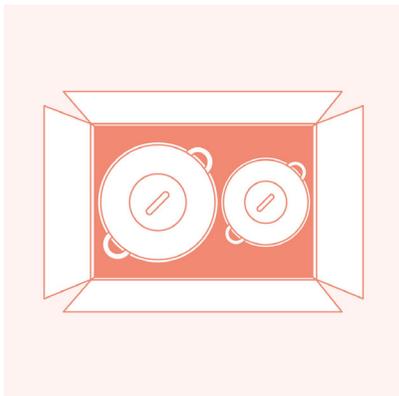
## How to pack a pan?



**Make sure the parts  
cannot move in the box**

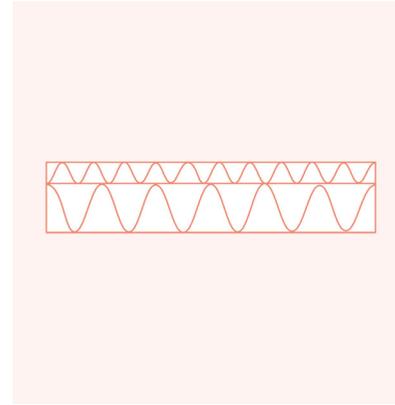


**Avoid scratches using a  
ring or paper between  
the products**

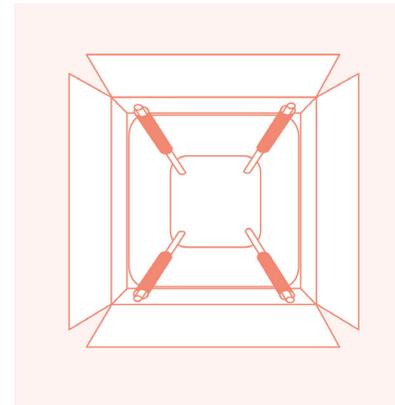


**Pack and protect sets  
separately**

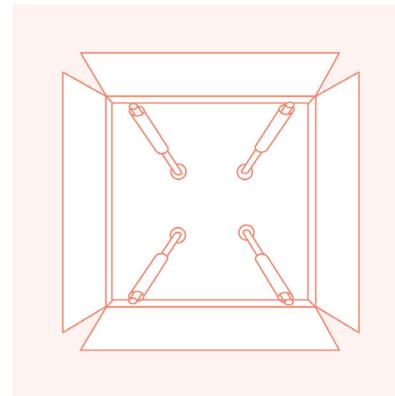
## How to pack a chair?



**Use a strong box and  
reinforce the bottom**

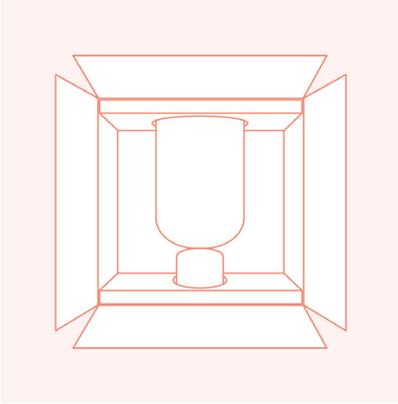


**Use foam to protect the  
legs in case of impact**

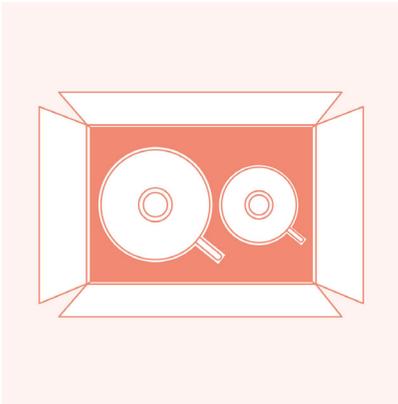


**Protect the seating from  
scratches**

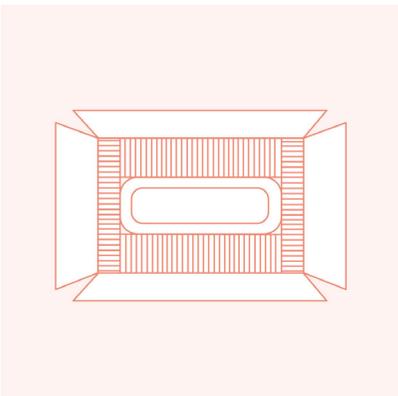
# How to pack home accessories and fragile items?



**Make sure the parts  
cannot move in the box**



**Protect each part  
separately (custom  
solutions might be  
needed)**



**Keep the product away  
from the sides of the box**